GRSi's strong performance in production, engineering, operations and maintenance, as well as operational and procedural implementation allow for us to find cost savings for our clients while improving overall performance. Our systems lifecycle logistics support experts provide state-of-the-art sustainment and reset functions for various specialized systems in C4ISR, combat systems, medical informatics, communications technology, information operations, and information warfare under service level agreements and quality assurance plans to maintain the highest quality of service and reliance.

GRSi supports numerous performance based logistics efforts for clients such as the Space and Naval Warfare (SPAWAR) Systems Center, Federal Bureau of Investigation (FBI) and the U.S. Army Medical Material Agency (USAMMA).
Acquisition & Lifecycle Management
GRSi performs Program Management (PM), systems engineering and technical assistance (SETA) support and services, following industry leading practices. We help stand up a program management office, utilizing Project Management Institute concepts (establishing policies, processes, templates, project management, and coaching). We assist with integrated planning and analysis for IT infrastructure to monitor related activities, gauge progress and resolve issues. We maintain metrics of project accomplishments and periodic updates to the integrated project plan.

Operations & Maintenance
GRSi provides operations and maintenance support for software maintenance, network/hardware maintenance, technical support, help desk support, IT service management, asset management, IT maintenance, web technology maintenance, client/server operations, office automation software support, and resource management to our client base. GRSi supports infrastructure operations for thousands of users in multiple geographic locations, CONUS and OCONUS.

Test and Evaluation
We assess system requirements for completeness and testability, develop and execute procedures for integration and system level tests, and document results. We participate in quality assurance, requirements, and design reviews, and serve on Integrated Product Teams (IPTs) to T&E fixes, upgrades, applications, interfaces and hardware as well as develop Test and Engineering Master Plans (TEMPS) to verify functionality.

Asset Management
GRSi provides warehouse & facilities management for FBI. Our warehouse team supports operations, shipping and receiving. We support a warehouse and lifecycle information system, and database coding and reporting support. We track and manage more than 100,000 assets, including sparing and storage management.

Training
GRSi develops and reviews training course materials and provides exercise, operational, and training support for CCOP, including software, training, and OCONUS onsite support to deployed Generic Area Limitation Environment (GALE)-Lite systems. To support remote users, GRSi is currently working with Cyber Forces, the Defense Intelligence Agency, the National Security Agency, and the National Reconnaissance Office to develop training videos in a “YouTube” how-to format that will be included on every GALE system to provide refresher training to deployed GALE analysts.

Integrated Logistics Support
We provide ILS for various shore, surface ship, submarine, aircraft and ground mobile cryptologic and IW/IO programs and projects. This support includes all facets of ILS operation, including analysis, review, development, maintenance and tracking of equipment and system logistics support planning; as well as developing training curriculum and developing and delivering documentation.

Quality Assurance
GRSi manages and executes projects in accordance with Capability Maturity Model Integration (CMMI)- compliant systems engineering and software development best practices. GRSi conducts Lean Six Sigma (LSS) Kaizen Events and Decision Analysis Resolution (DAR) trials to continuously improve best practices prior to implementation, all as an integral component of the project management lifecycle.

Financial Management
We apply EVM practices, principles, and reporting, in accordance with ANSI/EIA-748 to ensure return on investment objectives are achieved, and that milestone and budget management meet project plan baselines, or adjustments are strategically made and reported.